

Contents

	Page
Foreword	v
Introduction	vi
1 Scope	1
2 Normative references	2
3 Terms and definitions	4
4 Safety requirements and/or protective/risk reduction measures	10
4.1 General	10
4.1.1 Overall requirements	10
4.1.2 Normal climatic conditions	10
4.1.3 Electrical requirements	10
4.1.4 Stored energy components	11
4.1.5 Edges or angles	11
4.1.6 Guards	11
4.1.7 Interlocking devices for guards	11
4.1.8 Two hand control devices	11
4.1.9 Transmission parts	11
4.1.10 Electro-sensitive protective equipment	11
4.1.11 Pressure-sensitive protective devices	11
4.1.12 Hydraulic systems	11
4.1.13 Pneumatic systems	11
4.1.14 Avoidance of automatic restart	12
4.1.15 Foot protection	12
4.2 Braking system	12
4.3 Speed control	12
4.4 Automatic battery charging	12
4.5 Load handling	13
4.6 Steering	13
4.7 Stability	13
4.7.1 General	13
4.7.2 Tilting platform stability test	13
4.7.3 Stability requirements for trucks not covered by 4.7.2	14
4.8 Protective devices and complementary measures	14
4.8.1 Emergency stop	14
4.8.2 Detection of persons in the path	15
4.9 Modes of operation	17
4.9.1 General	17
4.9.2 Automatic mode	18
4.9.3 Manual mode	19
4.9.4 Maintenance mode	20
4.10 Trucks intended to tow trailers	20
4.11 Safety-related parts of the control system	20
4.12 Electromagnetic compatibility (EMC)	25
4.13 Conveyors fitted to a truck	25
4.13.1 Trucks fitted with conveyors	25
4.13.2 Conveyors	26
5 Verification of safety requirements and/or protective measures	26
5.1 General	26
5.2 Tests for detection of persons	26
5.3 Stability tests	28
5.3.1 General	28
5.3.2 Stability tests for truck not covered by 4.7.2	28
5.4 Fitness for purpose	28

5.4.1	General.....	28
5.4.2	Structural tests.....	28
5.4.3	Dynamic tests.....	29
6	Information for use.....	29
6.1	General.....	29
6.2	Warning systems.....	29
6.3	Instruction handbook for use.....	30
6.3.1	General.....	30
6.3.2	Concerning the trucks and system.....	30
6.3.3	Operation of the trucks and system.....	31
6.3.4	Routine service and maintenance of the trucks and system.....	31
6.3.5	Operating information.....	32
6.3.6	Information for the application.....	32
6.3.7	Details for floor/ground conditions.....	32
6.3.8	Details for power sources.....	32
6.3.9	Truck modification.....	33
6.4	Minimum marking.....	33
6.4.1	Marking.....	33
6.4.2	Warning signs.....	33
6.4.3	Information plates.....	33
6.5	Putting into service (commissioning).....	34
Annex A (normative) Requirements for preparation of the operating zones.....		35
Annex B (informative) List of significant hazards.....		45
Annex C (normative) Determination of rated capacity.....		50
Annex D (informative) Load transfer operations.....		52
Annex E (normative) Verification of essential health and safety requirements.....		55
Bibliography.....		84

Foreword

ISO (the International Organization for Standardization) is a worldwide federation of national standards bodies (ISO member bodies). The work of preparing International Standards is normally carried out through ISO technical committees. Each member body interested in a subject for which a technical committee has been established has the right to be represented on that committee. International organizations, governmental and non-governmental, in liaison with ISO, also take part in the work. ISO collaborates closely with the International Electrotechnical Commission (IEC) on all matters of electrotechnical standardization.

The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular, the different approval criteria needed for the different types of ISO documents should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see www.iso.org/directives).

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. ISO shall not be held responsible for identifying any or all such patent rights. Details of any patent rights identified during the development of the document will be in the Introduction and/or on the ISO list of patent declarations received (see www.iso.org/patents).

Any trade name used in this document is information given for the convenience of users and does not constitute an endorsement.

For an explanation of the voluntary nature of standards, the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO's adherence to the World Trade Organization (WTO) principles in the Technical Barriers to Trade (TBT) see www.iso.org/iso/foreword.html.

This document was prepared by Technical Committee ISO/TC 110, *Industrial trucks*, Subcommittee SC 2, *Safety of powered industrial trucks*.

Any feedback or questions on this document should be directed to the user's national standards body. A complete listing of these bodies can be found at www.iso.org/members.html.

A list of all parts in the ISO 3691 series can be found on the ISO website.

Introduction

General

This document is a type-C standard as stated in ISO 12100.

This document is of relevance, in particular, for the following stakeholder groups representing the market players with regard to machinery safety:

- machine manufacturers (small, medium and large enterprises);
- health and safety bodies (regulators, accident prevention organizations, market surveillance etc.)

Others can be affected by the level of machinery safety achieved with the means of the document by the above-mentioned stakeholder groups:

- machine users/employers (small, medium and large enterprises);
- machine users/employees (e.g. trade unions, organizations for people with special needs);
- service providers, e.g. for maintenance (small, medium and large enterprises);
- consumers (in case of machinery intended for use by consumers).

The above-mentioned stakeholder groups have been given the possibility to participate at the drafting process of this document.

The machinery concerned and the extent to which hazards, hazardous situations or hazardous events are covered are indicated in the Scope of this document.

When requirements of this type-C standard are different from those which are stated in type-A or B standards, the requirements of this type-C standard take precedence over the requirements of the other standards for machines that have been designed and built according to the requirements of this type-C standard.

Structure

An important step forward in the work on the ISO 3691 series of standards was the agreement to issue a new structure of International Standards for industrial trucks having on one side basic standards for all types of trucks and on the other side independent standards to cover the respective specific functions of industrial trucks, e.g. visibility, noise, electrical requirements, etc.

Assessment of hazards

The product needs to be designed in such a way that it is fit for its purpose or function and can be adjusted and maintained without putting persons at risk when used under the conditions foreseen by the manufacturer.

In order to properly design a product and to cover all specific safety requirements, the manufacturer needs to identify the hazards that apply to their product and carry out a risk assessment. The manufacturer then needs to design and construct the product taking this assessment into account.

The aim of this procedure is to eliminate the risk of accidents throughout the foreseeable lifetime of the machinery, including the phases of assembling and dismantling where risks of accidents can also arise from foreseeable abnormal situations.

In selecting the most appropriate methods, the manufacturer needs to apply the following principles, in the order given here:

- a) eliminate or reduce risks as far as possible by design (inherently safe machinery design and construction);

- b) take the necessary protective measures in relation to risks that cannot be eliminated by design;
- c) inform users of any shortcoming of the protective measures adopted;
- d) indicate whether any particular training is required;
- e) specify any need to provide personal protection equipment;
- f) refer to the appropriate user's document for proper operating instructions.

Industrial trucks need to be designed to prevent foreseeable misuse wherever possible, if such would engender risk. In other cases, the manufacturer's instructions need to draw the user's attention to ways shown by experience in which the machinery ought not to be used.

This document does not repeat all the technical rules which are state-of-the-art, and which are applicable to the material used to construct the industrial truck. Refer to ISO 12100.

Global relevance

From the very beginning, the task was to revise ISO 3691:1980 to establish international basic standards to align with the major legislative regulations in, for example, the EU, Japan, Australia and North America.

Every effort was made to develop a globally relevant International Standard. That goal was achieved for most of the issues addressed. For several potential problem areas, compromises were needed and will still be needed in the future. Where divergent regional requirements remain, these are addressed by ISO/TS 3691-8.

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Industrial trucks — Safety requirements and verification —

Part 4: Driverless industrial trucks and their systems

1 Scope

This document specifies safety requirements and the means for their verification for driverless industrial trucks (hereafter referred to as trucks) and their systems.

Examples of driverless industrial trucks (trucks of ISO 5053-1) can also be known as: “automated guided vehicle”, “autonomous mobile robot”, “bots”, “automated guided cart”, “tunnel tugger”, “under cart”, etc.

This document also contains requirements for driverless industrial trucks which are provided with:

- automatic modes which either require operators’ action(s) to initiate or enable such automatic operations;
- the capability to transport one or more riders (which are neither considered as drivers nor as operators);
- additional manual modes which allow operators to operate the truck manually; or
- a maintenance mode which allows manual operation of truck functions for maintenance reasons.

It is not applicable to trucks solely guided by mechanical means (rails, guides, etc.) or to remotely controlled trucks, which are not considered to be driverless trucks.

For the purposes of this document, a driverless industrial truck is a powered truck, which is designed to operate automatically. A driverless truck system comprises the control system, which can be part of the truck and/or separate from it, guidance means and power system. Requirements for power sources are not covered in this document.

The condition of the operating zone has a significant effect on the safe operation of the driverless industrial truck. The preparations of the operating zone to eliminate the associated hazards are specified in [Annex A](#).

This document deals with all significant hazards, hazardous situations or hazardous events during all phases of the life of the truck (ISO 12100:2010, 5.4), as listed in [Annex B](#), relevant to the applicable machines when it is used as intended and under conditions of misuse which are reasonably foreseeable by the manufacturer.

It does not give requirements for additional hazards that can occur:

- during operation in severe conditions (e.g. extreme climates, freezer applications, strong magnetic fields);
- during operation in nuclear environments;
- from trucks intended to operate in public zones (in particular ISO 13482);
- during operation on a public road;
- during operation in potentially explosive environments;

- during operation in military applications;
- during operation with specific hygienic requirements;
- during operation in ionizing radiation environments;
- during the transportation of (a) person(s) other than (the) intended rider(s);
- when handling loads the nature of which can lead to dangerous situations (e.g. molten metals, acids/bases, radiating materials);
- for rider positions with elevation function higher than 1 200 mm from the floor/ground to the platform floor.

This document does not contain safety requirements for trailer(s) being towed behind a truck.

This document does not contain safety requirements for elevated operator trucks.

This document is not applicable to trucks manufactured before the date of its publication.

2 Normative references

The following documents are referred to in the text in such a way that some or all of their content constitutes requirements of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

ISO 3691-1:2011, *Industrial trucks — Safety requirements and verification — Part 1: Self-propelled industrial trucks, other than driverless trucks, variable-reach trucks and burden-carrier trucks*

ISO 3691-2:2016, *Industrial trucks — Safety requirements and verification — Part 2: Self-propelled variable-reach trucks*

ISO 3691-6:2013, *Industrial trucks — Safety requirements and verification — Part 6: Burden and personnel carriers*

ISO/TS 3691-8:2019, *Industrial trucks — Safety requirements and verification — Part 8: Regional requirements for countries outside the European Community*

ISO 4413:2010, *Hydraulic fluid power — General rules and safety requirements for systems and their components*

ISO 4414:2010, *Pneumatic fluid power — General rules and safety requirements for systems and their components*

ISO 5053-1:2015, *Industrial trucks — Terminology and classification — Part 1: Types of industrial trucks*

ISO 12100:2010, *Safety of machinery — General principles for design — Risk assessment and risk reduction*

ISO 13849-1:2015, *Safety of machinery — Safety-related parts of control systems — Part 1: General principles for design*

ISO 13849-2:2012, *Safety of machinery — Safety-related parts of control systems — Part 2: Validation*

ISO 13850:2015, *Safety of machinery — Emergency stop function — Principles for design*

ISO 13851:2019, *Safety of machinery — Two-hand control devices — Functional aspects and design principles*

ISO 13856-2:2013, *Safety of machinery — Pressure-sensitive protective devices — Part 2: General principles for design and testing of pressure-sensitive edges and pressure-sensitive bars*

ISO 13856-3:2013, *Safety of machinery — Pressure-sensitive protective devices — Part 3: General principles for design and testing of pressure-sensitive bumpers, plates, wires and similar devices*